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KB10006: Maximum request length exceeded

Exception thrown if uploading big files.

SYMPTOMS

This exception is thrown if uploading a document into AxCMS.net OR publishing a document:

Exception Information

System.Web.HttpUnhandledException: Exception of type 'System.Web.HttpUnhandledException' was thrown. --->

System.Web.HttpException: Maximum request length exceeded.

In case of publishing you might not see the exception immediately but only get a error message and have to look for exception first.

CAUSE

The file being uploaded or published exceeds the maximum request size set in web.config for the web application.

SOLUTION

In the web.config find the element httpRuntime and increase the value for the attribute maxRequestLength (or add this attribute if not exists). Default value for maxRequestLength is 4096 (= 4 MB).

```
<httpRuntime maxRequestLength="40000"/>
```

The relevant web.config file is the one for:

- Management System, if the problem is about uploading file
- Publish Service, if the problem is about publishing a file
- WebDAV, if you are using WebDAV for uploading
- Live System, if you implemented your custom upload functionality in LS or for example use the upload control in contact module

Don't change the other attributes of the httpRuntime element (although **executionTimeout** parameter is the next possible reason of a failure - see below).

APPLIES TO

AxCMS.net versions: All versions

KB10012: FormatException: String was not recognized as a valid DateTime Exception at VotingModule

If the user is running under a different culture than the server and thus when the date is parsed in the user's session, an exception may occur while using Voting Module

SYMPTOMS

When using Voting Module, following exception is thrown:

[FormatException: String was not recognized as a valid DateTime.]

System.DateTime.Parse.Parse(String s, DateTimeFormatInfo dtfi, DateTimeStyles styles) +2271698

System.DateTime.Parse(String s, IFormatProvider provider) +26

System.Convert.ToDateTime(String value) +86

VotingModule.BL.VotingModul.get_ValidFromDateTime() +14

VotingModule.BL.VotingModul.get_VotingEnded() +122

VotingModule.BL.VotingModul.StartUp() +220

VotingModule.BL.VotingModul.Page_Load(Object sender, EventArgs e) +5

System.Web.UI.Control.OnLoad(EventArgs e) +99

System.Web.UI.Control.LoadRecursive() +47

System.Web.UI.Control.LoadRecursive() +131

System.Web.UI.Control.LoadRecursive() +131

System.Web.UI.Page.ProcessRequestMain(Boolean includeStagesBeforeAsyncPoint, Boolean includeStagesAfterAsyncPoint) +1061

CAUSE

It was a bug in Voting Module:

The user is running under a different culture than the server and thus when the date is parsed in the user's session, a different date format is used, which results in failure.

SOLUTION

Upgrade to Premium Sample delivered with AxCMS.net version 9.0 or higher.

Workarounds:

- If possible in your deployment scenario, you can ask your users to use a common system culture (you can specify it in the Regional and Language options Control Panel).
- In your web.config files go to the 'globalization' section and set the culture and uiculture fields to whatever your language is. So in our case it was en-AU. (Unfortunately this workaround probably wont work for cross-cultural sites)

MORE INFORMATION

http://en.help.axinom.de/en_help_modules_votingmodule.AxCMS

APPLIES TO

AxCMS versions: before 9.0

KB10003: "The page cannot be found" error returned by ASP.NET

If no AxCMS httpHandler in web.config is defined or httpHandler extension differs from actually used

SYMPTOMS

When you try to open an existing AxCMS page, you have "The resource cannot be found. " error returned by ASP.NET.

CAUSE

There is no AxCMS httpHandler in web.config or httpHandler extension differs from actually used

SOLUTION

Add following to httpHandlers section of the web.config:

```
<add verb="*" path="*.YourCMSExtension" type="Axiom.AECMS.HttpHandler.LiveHttpHandler, AxCMS.BL" />
```

APPLIES TO

AxCMS.net versions: before 9.0

IIS versions: 5.x, 6.0

KB10001: %1 is not a valid Win32 application

Exception when opening ASP.NET web site on x64 PC

SYMPTOMS

When opening ASP.NET web application internal server error 500 appears: "%1 is not a valid Win32 application."

CAUSE

IIS is in 32bit mode, while x64 .NET framework is registered.

SOLUTION

Change IIS to x64 mode and register x64 ASP.NET again:

1. Run

```
cscript %SYSTEMDRIVE%\inetpub\adminscripts\adsutil.vbs SET W3SVC/AppPools/Enable32bitAppOnWin64 0
```

2. Run

```
%SYSTEMROOT%\Microsoft.NET\Framework64\v2.0.50727\aspnet_regiis.exe -i
```

MORE INFORMATION

For more information on IIS modes and switchings:

<http://support.microsoft.com/kb/894435>

APPLIES TO

AxCMS.net versions: All versions

IIS versions: 5.x, 6.0